

East Wimmera Health Service welcomes compliments, complaints, or concerns/suggestions.

My feedback is about a service at:

- Birchip
- Charlton
- Donald
- St Arnaud
- Wycheproof

My feedback relates to:

- Acute Care (Inpatient)
- Aged Care (Nursing Home)
- Community Health/Home Care Services
- Service:
- Urgent Care
- Other

Name: (optional)

.....

Address:

.....
.....
.....

I would like to share a: Compliment Complaint Concern/Suggestion

Details:

What did EWHS do well or not so well?

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.....
.....

What could EWHS change to improve our service?

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.....

I am / was a:

- Client/patient
- Resident
- Family member
- Carer
- Health professional
- Member of the public

I am of Aboriginal and/or Torres Strait Islander decent: Yes No

Telephone/Mobile Number:

.....

Email:

.....

Date:

.....

I can be contacted by:


- Phone
- Email
- Letter


Independent Complaint Agencies

For Hospital and Primary Care Services:

Health Complaints

Commissioner


 1300 582 113


 <https://hcc.vic.gov.au/make-complaint>

For Aged Care:

Aged Care Quality and Safety

Commissioner


 1800 951 822

 <https://www.agedcarequality.gov.au/making-complaint>


For NDIS:

Disability Services

Commissioner

 1800 677 342

NDIS Commission

 1800 035 544


Completed forms can be given to any staff member, left at reception, or sent by mail or email to the:




Chief Executive Officer
P.O Box 31
St Arnaud VIC 3478

Further enquiries can be made to:

St Arnaud Campus Reception

 5477 2111

 starnaud@ewhs.org.au



Feedback Form



We value your
feedback
about our
Health Service