

Why Volunteer at EWHS?

Volunteers bring a range of skills, knowledge and life experience to the health service. Volunteers are ordinary people who make extraordinary contributions.

Volunteering gives you the opportunity to:

- Learn new skills and gain valuable experience
- Meet new people and make friends
- Give back to the community
- Feel great about helping others
- Stay in touch and share your skills
- Access opportunities such as training, free immunisations and annual volunteer events



Who can Volunteer?

Anyone aged 18 and over is able to volunteer at EWHS.

Our volunteer roles are designed to complement the work of our paid staff, but not replace them.

How do Volunteers help EWHS?

Our volunteers may work indoors or outdoors, one-to-one, or with groups. Whether you are available weekly, monthly or just every now and again, we will value your contribution.

Volunteering is very rewarding and satisfying. It benefits our patients, residents, clients and community members.



Volunteering Opportunities

EWHS has the following Volunteer roles:

- Administration
- Community Car Drivers (St Arnaud only)
- Friendly Visitors - Aged Care or Community
- Maintenance
- Planned Activity Groups (PAG)
- Wycheproof Drop-In Centre

More information about each position can be found in the 'Volunteer Positions at EWHS' brochure.

How to Become a Volunteer at EWHS

Please contact the Volunteer Coordinator to express your interest in volunteering.

- Phone: 5477 2100
- Email: volunteer@ewhs.org.au
- Website: www.ewhs.org.au

You will be sent an application pack to fill out.

The pack includes the following:

- Volunteer Application Form
- Volunteer Agreement
- Statutory Declaration Form
- Police Check Application Form (paid for by EWHS)

You will then meet with the Volunteer Coordinator and your Department Manager (the person you will report to while you volunteer). In this meeting you will chat about:

- What day and time you are able to volunteer
- Policies and procedures that you will need to be aware of and follow
- The tasks you might get to do

Once your application has been accepted you will be invited to start volunteering!



WHY are we here?

To cultivate healthy communities

HOW are we going to cultivate healthy communities?

Through consumer centred care.

WHAT will we deliver to our consumers?

A positive health experience

Our **Compliments, Concerns and Complaints (CCC)** system helps us to evaluate and improve the quality of our services. You can choose to:

- Speak to any EWHS staff member in person.
- Obtain a Feedback Form from any Campus Reception.
- Download a Feedback Form from our website www.ewhs.org.au

Culture, Communication and Language:

Any difficulties you may have with understanding and speaking about your needs should not prevent you from accessing our services – please be aware that we can offer additional support and options to assist you.

Privacy and Confidentiality:

We recognise that personal information which we obtain from you is confidential and we will:

- Only use this information for the reasons that it is collected.
- Share it with only those that you give consent to.

Campuses are located at:

Birchip Campus

28 Duncan Street
Birchip 3483
Ph: 5477 7100

Charlton Campus

4 Learmonth Street
Charlton 3525
Ph: 5477 6800

Donald Campus

1A Aitken Avenue
Donald 3480
Ph: 5478 6200

St. Arnaud Campus

52 North-Western Road
St. Arnaud 3478
Ph: 5477 2100

Wycheproof Campus

19 Grandview Street
Wycheproof 3527
Ph: 5478 0700



Volunteer Program

