

***Are you looking to give your time to volunteer?***

***See what great options are available at East Wimmera Health Service!***

### **Administration**

The Administration role is for people who want to volunteer in an office rather than in the community. Your tasks might include:

- Folding brochures
- Putting together information packs
- Making business cards
- Shredding paperwork
- Other tasks as needed



### **Community Car Driver** *(St Arnaud volunteers only)*

Community Car drivers drive clients to medical appointments in nearby towns or larger cities. Volunteer drivers can choose where they feel comfortable driving to. A car and petrol is provided by East Wimmera Health Service for these trips.

### **Friendly Visitors – Aged Care or Community**

Friendly visitors spend time with residents in our Aged Care facilities or local communities, providing company and social interaction. As a friendly visitor you might:

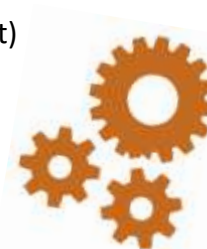
- Take part in outings or activities
- Chat to residents
- Write letters with residents
- Play games (e.g. Scrabble, bingo, cards etc.)
- Read the local paper or poems
- Join in sing-a-longs



### **Maintenance**

The maintenance role is for people who want to volunteer in a hands-on way rather than in an office. Your tasks might include:

- Cleaning cars (inside and out)
- Gardening
- Painting
- Fixing items
- Other tasks as needed



### **Planned Activity Group**

Planned Activity Group (PAG) helps people to build their confidence by taking part in physical, intellectual, emotional and social activities. As a PAG volunteer your tasks might include:

- Helping staff set up and pack up activities (e.g. craft, games, gentle exercises, special theme days)
- Helping staff hand out and clear up the midday meal
- Talking with PAG members
- Go on outings with the PAG group (e.g. bus trips, lunches, library visits etc.)

### **Wycheproof Drop-in Centre**

The Drop-in centre provides a safe space for people to visit, have a cuppa and a chat about mental health and/or other health related issues. Your tasks might include:

- Providing a friendly welcoming face to someone in need
- Chatting to visitors
- Helping with set-up and pack-up



### **WHY are we here?**

To cultivate healthy communities

### **HOW are we going to cultivate healthy communities?**

Through consumer centred care.

### **WHAT will we deliver to our consumers?**

A positive health experience

Our **Compliments, Concerns and Complaints (CCC)** system helps us to evaluate and improve the quality of our services. You can choose to:

- Speak to any EWHS staff member in person.
- Obtain a Feedback Form from any Campus Reception.
- Download a Feedback Form from our website [www.ewhs.org.au](http://www.ewhs.org.au)

### **Culture, Communication and Language:**

Any difficulties you may have with understanding and speaking about your needs should not prevent you from accessing our services – please be aware that we can offer additional support and options to assist you.

### **Privacy and Confidentiality:**

We recognise that personal information which we obtain from you is confidential and we will:

- Only use this information for the reasons that it is collected.
- Share it with only those that you give consent to.

## **Campuses are located at:**

### **Birchip Campus**

28 Duncan Street  
Birchip 3483  
Ph: 5477 7100

### **Charlton Campus**

4 Learmonth Street  
Charlton 3525  
Ph: 5477 6800

### **Donald Campus**

1A Aitken Avenue  
Donald 3480  
Ph: 5478 6200

### **St. Arnaud Campus**

52 North-Western Road  
St. Arnaud 3478  
Ph: 5477 2100

### **Wycheproof Campus**

19 Grandview Street  
Wycheproof 3527  
Ph: 5478 0700



## **Volunteer Positions at EWHS**

**Cultivating Healthy Communities**

A large graphic of the EWHS logo, consisting of a stylized 'E' and 'H' in a circle, with the letters 'EWHS' stacked vertically to the right.