

How are the fees for Community Health services decided?

All fees for Community Health services vary according to your current income and eligibility status unless you choose the private fee / non concessional option. When you contact East Wimmera Health Service to access a community service through our central intake system:

- You will need to complete an income self- declaration form. This requires you to estimate which of 3 income ranges your income falls between. The income ranges are those used by Centrelink and take into consideration your family situation and any other costs you may be incurring.
- Once the self-declaration form has been completed, the cost for the service you require can be determined. If you believe that the cost of the service will place undue financial hardship on you, a further process can be conducted.

When are the fees paid?

Fees for services will either be billed directly to you on a monthly basis or payment required on day of service.

Monthly billing occurs for:

- District nursing
- Occupational therapy
- Community car (St Arnaud only)

Same day of service payment:

- Planned Activity Groups
- Dietitian
- Physiotherapy
- Podiatry
- Some community health programs

How often are the fees changed?

All fees for Community Health services are reviewed and set yearly.

Developed 1/4/2014

Income source	Income level	Income range Effective from 1/3/2013
Pension	Low	
H.C.Card	Low	
single	Low	Less than \$33,095
	Medium	\$33,095- \$72,915
	High	More than \$72,915
Couple	Low	Less than \$50,653
	Medium	\$50,653 - \$97,475
	High	More than \$97,475
Family (1 Child)	Low	Less than \$56,187 Plus \$5,533 for each additional child
	Medium	\$56,187-\$102,187 Plus \$5,533 for each additional child
	High	More than \$102,650 Plus \$5,533 for each additional child

Current fees as of 1/4/2014

Service type	Fee low / Concessional	Fee medium	High fee
PAG	\$7.30 per day	\$7.30 Per day	\$12.80 per day
	Plus cost of meal if brought from another source.		
Allied health Dietetics OT Podiatry Physiotherapy	\$9.40 per consultation	\$14.50 per consult	\$95.60 per hour
District Nursing	\$36.00 per visit. Max \$49.00 per month	\$31.90 per visit	\$87.60 per visit
Community Car St. Arnaud	Flat rate: \$0.30 per kilometre. Note: 10% discount if there is more than one paying person in the car.		
Group programs	Flat rate \$3.50 per participant		



Our Mission: To provide health services that support healthy communities.

Our Vision: To be one of the healthiest communities in rural Victoria.

Our Compliments, Concerns or Complaints (CCC) system helps us to evaluate and improve the quality of our services. You can choose to:

- Speak to any EWHS staff member in person
- Obtain a CCC feedback form from any campus reception
- Download a complaints form from our website www.ewhs.org.au

Culture, Communication and Language:

Any difficulties you may have with understanding and speaking about your needs should not prevent you from accessing our services – please be aware that we can offer additional support and options to assist you.

Privacy and Confidentiality: We recognise that personal information which we obtain from you is confidential and we will:

- Only use this information for the reasons that it is collected
- Share it with only those that you give consent to.

These services are jointly funded by the State and Federal Governments.

Campuses are located at:

Birchip Campus
28 Duncan Street
Birchip 3483
Ph: 5477 7100

Charlton Campus
94 High Street
Charlton 3525
Ph: 5477 6800

Donald Campus
Aitkin Avenue
Donald 3480
Ph: 5478 6200

St. Arnaud Campus
52 North-Western Road
St. Arnaud 3478
Ph: 5477 2100

Wycheproof Campus
19 Grandview Street
Wycheproof 3527
Ph: 5478 0700



East
Wimmera
Health
Service

Cultivating Healthy Communities

Community Health Fees

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Cultivating Healthy Communities

